

Telecommunications Carriers  
**AUTHORIZED UTILITY REPRESENTATIVE FORM**

**CERTIFICATED COMPANY INFORMATION**

Company Name: Level 3 Communications, LLC			FEIN/SSN:		
DBA/FKA:			Telephone # 919-554-7720		
Mailing Address: 150 Fayetteville St., Mail Ste 970					
City: Raleigh		State: NC		ZIP Code: 27601	
ILEC	DXC	X	CLEC	X	Wireless ETC

**REGISTERED AGENT INFORMATION**

Registered Agent: The Corporation Company		
Mailing Address: 7700 E. Arapahoe Rd, Ste 220		
City: Centennial	State: CO	ZIP Code: 80112

**As required by Commission rules and regulations**  
**Print or type company contact person and contact information for the areas listed below:**

**UTILITY REPRESENTATIVE INFORMATION**

<b>General Manager</b>					
Name: Terrance Hinkston					
Address: 100 CenturyLink Drive					
City: Monroe		State: LA		ZIP Code: 71203	
Phone: 318-388-9629		Email: Terrance.Hinkston@lumen.com		Fax:	
<b>Emergency Contact – Non Office Hours</b>					
Name: UNicall					
Phone: 866-864-2255		Email:		Fax:	
<b>Customer Relations/Complaints Rep</b>					
Name: Kandi Gaines					
Address: 555 Lake Border Drive					
City: Apopka		State: FL		ZIP Code: 32703	
Phone: 407-889-6388		Email: uswpu@lumen.com		Fax: 407-814-5749	
<b>Complaints Rep for Complaint Escalation</b>					
Name: Scott Belka					
Address: 931 14th Street					
City: Denver		State: CO		ZIP Code: 80202	
Phone: 720-779-8369		Email: scott.belka@lumen.com		Fax: 720-578-2751	
<b>Customer Toll Free Contact Number: 800-201-4099</b>					
<b>Engineering Operations</b>					
Name:					
Address:					
City:		State:		ZIP Code:	
Phone: 877-453-8353		Email:		Fax:	
<b>Test and Repair</b>					
Name:					
Address:					
City:		State:		ZIP Code:	
Phone: 877-453-8353		Email:		Fax:	

UTILITY REPRESENTATIVE INFORMATION			
<b>Regulatory Officer</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Annual Report Form Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Dual Party Invoice Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Universal Service Fund Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Gross Receipts Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Lifeline Contact</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Terrance Hinkston	
Signature: <i>Terrance Hinkston</i>	
Title: Lead Analyst - State Government Affairs	Date: 1/10/2022

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

AND

Office of Regulatory Staff  
Attn. Karl Munn  
1401 Main Street, Suite 800  
Columbia, SC 29201